

# Frequently Asked Questions

## M1000 Hygienic Toilet Seat

FEATURES	TECHNICAL
<p>Q. <b>What are the features of the M1000 seat?</b> A. Using a simple turn of the handle on the right hand side of the seat, the M1000 seat ring will be covered with a fresh and 100% clean protective covering of hygoplast.</p> <p>Q. <b>Is <i>hygolet</i> under warranty?</b> A. Hygolet is under a one (1) year warranty against any manufacturing defects.</p> <p>Q. <b>Does <i>hygolet</i> replace the regular toilet seat?</b> A. Yes. <i>Hygolet</i> fits all standard toilets and is installed the same way as a conventional seat. Round and elongated seat rings are available depending on the contour of the toilet bowl.</p> <p>Q. <b>We have personnel available for the continuous cleaning of our restrooms. Why should we invest in <i>hygolet</i>?</b> A. With <i>hygolet</i>, the amount of personnel required to maintain restrooms can be drastically reduced, or their priorities can be redirected to perform other duties. Even in restrooms with a full time attendant, no one can guarantee a clean, hygienic seat.</p> <p>Q. <b>Does the same plastic keep going around the seat?</b> A. No. The clean <i>hygoplast</i> roll is housed on the left side of the unit. The soiled <i>hygoplast</i> is rolled onto a take-up spool and housed in a <i>separate</i> chamber on the right side of the unit.</p> <p>Q. <b>How easy is it to change a roll of <i>hygoplast</i>?</b> A. Changing the roll is as easy as snapping in a roll of toilet paper.</p> <p>Q. <b>Where may I purchase <i>hygolet</i> products?</b> A. From your local <i>hygolet</i> representative or by calling 1-800-494-6538.</p> <p>Q. <b>How often does the <i>hygoplast</i> need to be replaced?</b> A. Each roll has 100 seatings of hygienic plastic. The amount of hygoplast used is dependent upon the amount of traffic in the restroom.</p>	<p>Q. <b>What is the <i>hygolet</i> seat made of?</b> A. ABS plastic -- the same as telephones.</p> <p>Q. <b>What are the metal parts made of?</b> A. Stainless steel.</p> <p>Q. <b>What is the <i>hygoplast</i> made of?</b> A. High-density polyethylene, approximately one (1) mill (one thousandth of an inch).</p> <p>Q. <b>Can the <i>hygoplast</i> slip off the seat?</b> A. No. It is in the form of a sleeve that fully encases the seat.</p> <p>Q. <b>What is the purpose of the 2-sided blade?</b> A. The blade splits the <i>hygoplast</i> allowing it to pass over the "attachment plate", thus preventing reuse of the roll.</p> <p>Q. <b>Can the blade cut the user?</b> A. No. It is completely concealed when the locked top cover is in place.</p> <p>Q. <b>How often does the blade need to be replaced?</b> A. It is suggested that everytime the power pack is changed, the blade be turned to Side 2. If the blade is already on Side 2, then it must be replaced with a new one.</p> <p>Q. <b>Can <i>hygolet</i> be operated without the top housing?</b> A. No. The pressure roller located inside the take-up area of the housing creates the necessary pressure required to advance the <i>hygoplast</i> properly</p> <p>Q. <b>What happens if the <i>hygoplast</i> runs out?</b> A. <i>Hygolet</i> can be used as a regular toilet seat until a new roll of <i>hygoplast</i> is installed.</p>

MAINTENANCE	TROUBLESHOOTING
<p>Q. <b>How will maintenance personnel know when the <i>hygoplast</i> is getting low?</b>  A. The indicator window on the left side of the unit cover will turn red.</p> <p>Q. <b>How do I load a new roll of <i>hygoplast</i>?</b>  A. Insert an empty roll core from the <i>hygoplast</i> box into the holder on the right side of the unit. Place a new roll of <i>hygoplast</i> into the holder on the left side of the unit. Pull the <i>hygoplast</i> roll over the seat ring and thread the <i>hygoplast</i> under the clip of the spool and turn the handle several times.</p> <p>Q. <b>What if the seat ring is wet?</b>  A. If the seat ring is wet, the <i>hygoplast</i> will not advance properly. Clean and dry the seat completely, and then reload a new roll or the remaining roll of <i>hygoplast</i> onto a take-up spool.</p> <p>Q. <b>What happens if urine gets inside <i>hygolet</i>?</b>  A. While highly unlikely, simply remove the cover and clean the inside of the housing.</p> <p>Q. <b>If moisture builds up in the take-up side of the unit, where does it go?</b>  A. There is a tray located on the bottom side of <i>hygolet</i> that allows any excess liquid to drain through the hole at the base of the tray, directly into the bowl.</p> <p>Q. <b>How do I clean <i>hygolet</i>?</b>  A. To clean <i>hygolet</i>, use a sponge or hand towel dampened with a mild household sanitizer, i.e., Lysol or Pine-Sol cleaner.</p> <p>Q. <b>Will an acid or bleach based cleaner harm <i>hygolet</i>?</b>  A. <u>Yes. If a strong acid is continually used, it will harm the plastic surface of the toilet seat.</u></p>	<p>Q. <b>What happens if the <i>hygoplast</i> is torn entirely?</b>  A. Simply remove the torn <i>hygoplast</i> from the seating, then reload the roll onto a new take-up spool.</p> <p>Q. <b>Why is the <i>hygoplast</i> rotating around the seat ring more than once?</b>  A. A missing pressure roller or an improperly loaded <i>hygoplast</i> roll will cause multiple rotations.</p> <p>Q. <b>Why is the <i>hygoplast</i> bunching up on the take-up side?</b>  A. This is caused by a dull or improperly installed blade. If the blade is dull, switch it to side two; if it is already on side two, replace the blade entirely.</p>