

# Frequently Asked Questions

## S3000 Hygienic Toilet Seat

FEATURES	TECHNICAL
<p>Q. <b>What are the features of the S3000 seat?</b></p> <ul style="list-style-type: none"> <li>▪ With a wave of your hand over the top of the unit, the <i>hygoplast</i> sleeve will advance around the seat from one side of the unit to the other.</li> <li>▪ An LCD display shows how many seatings are left on the <i>hygoplast</i> roll and provides a low battery warning.</li> <li>▪ Modular components result in low maintenance costs.</li> <li>▪ Powered by a four D-cell battery pack that plugs into the bottom housing; no wires to connect!</li> </ul> <p>Q. <b>Is <i>hygolet</i> under warranty?</b></p> <p>A. <i>Hygolet</i> is under a one-(1) year warranty against any manufacturing defects.</p> <p>Q. <b>Does <i>hygolet</i> replace the regular toilet seat?</b></p> <p>A. Yes. <i>Hygolet</i> fits all standard toilets and is installed the same way as a conventional seat. Round and elongated seat rings are available depending on the contour of the toilet bowl.</p> <p>Q. <b>We have personnel available for the continuous cleaning of our restrooms. Why should we invest in <i>hygolet</i>?</b></p> <p>A. With <i>hygolet</i>, the amount of personnel required to maintain restrooms can be drastically reduced, or their priorities can be redirected to perform other duties. Even in restrooms with a full time attendant, no one can guarantee a clean, hygienic seat.</p> <p>Q. <b>Does the same plastic keep going around the seat?</b></p> <p>A. No. The clean <i>hygoplast</i> roll is housed on the left side of the unit. The soiled <i>hygoplast</i> is rolled onto a take-up spool and housed in a <i>separate</i> chamber on the right side of the unit.</p> <p>Q. <b>How easy is it to change a roll of <i>hygoplast</i>?</b></p> <p>A. Changing the roll is as easy as snapping in a roll of toilet paper.</p> <p>Q. <b>Where may I purchase <i>hygolet</i> products?</b></p> <p>A. From your local <i>hygolet</i> representative or by calling 1-800-494-6538.</p>	<p>Q. <b>What is the <i>hygolet</i> seat made of?</b></p> <p>A. ABS plastic -- the same as telephones.</p> <p>Q. <b>What are the metal parts made of?</b></p> <p>A. Stainless steel.</p> <p>Q. <b>What is the <i>hygoplast</i> made of?</b></p> <p>A. High-density polyethylene, approximately one (1) mill (one thousandth of an inch).</p> <p>Q. <b>Can the <i>hygoplast</i> slip off the seat?</b></p> <p>A. No. It is in the form of a sleeve that fully encases the seat.</p> <p>Q. <b>What kind of power is used to operate the seat?</b></p> <p>A. The unit is operated by a 6-volt <i>hygolet</i> power pack, which lasts up to 5000 seatings.</p> <p>Q. <b>What is the purpose of the 2-sided blade?</b></p> <p>A. The blade splits the <i>hygoplast</i> allowing it to pass over the "attachment plate", thus preventing reuse of the roll.</p> <p>Q. <b>Can the blade cut the user?</b></p> <p>A. No. It is completely concealed when the locked top cover is in place.</p> <p>Q. <b>How often does the blade need to be replaced?</b></p> <p>A. It is suggested that everytime the power pack is changed, the blade be turned to Side 2. If the blade is already on Side 2, then it must be replaced with a new one.</p> <p>Q. <b>What happens if the unit is activated while someone is sitting on the <i>hygolet</i>?</b></p> <p>A. Nothing. The <i>hygolet</i> is designed so that the <i>hygoplast</i> will not advance.</p>

## MAINTENANCE

- Q. **How often does the *hygoplast* need to be replaced?**  
A. Each roll has 125 seatings of hygienic plastic. The amount of *hygoplast* used is dependent upon the amount of traffic in the restroom.
- Q. **How will maintenance personnel know when the *hygoplast* is getting low?**  
A. The LCD display has bars that will show how much *hygoplast* is left on the roll.
- Q. **How do I load a new roll of *hygoplast*?**  
A. Move the empty roll core from the left side of the unit over to the right side. The empty roll core is now the take-up spool. Place a new roll of *hygoplast* into the holder on the left side of the unit. Pull the *hygoplast* roll over the seat ring and insert the designated tip of the fresh roll into the slot on the take-up spool.
- Q. **What if the seat ring is wet?**  
A. If the seat ring is wet, the *hygoplast* will not advance properly. Clean and dry the seat completely, and then reload a new roll or the remaining roll of *hygoplast* onto a take-up spool.
- Q. **What happens if urine gets inside *hygolet*?**  
A. While highly unlikely, simply remove the cover and clean the inside of the housing.
- Q. **If moisture builds up in the take-up side of the unit, where does it go?**  
A. There is a tray located on the bottom side of *hygolet* that allows any excess liquid to drain through the hole at the base of the tray, directly into the bowl.
- Q. **How do I clean *hygolet*?**  
A. To clean *hygolet*, use a sponge or hand towel dampened with a mild household sanitizer, i.e., Lysol or Pine-Sol cleaner.
- Q. **Will an acid or bleach based cleaner harm *hygolet*?**  
A. Yes. If a strong acid is continually used, it will harm the plastic surface of the toilet seat.

## TROUBLESHOOTING

- Q. **What if a technical problem is experienced?**  
A. By following the instructions or reviewing the Installation and Maintenance brochure supplied with each *hygolet* seat, technical problems can be easily resolved. Your maintenance personnel may also contact your *hygolet* service representative.
- Q. **Can *hygolet* be operated without the top housing?**  
A. No. The pressure roller located inside the take-up area of the housing creates the necessary pressure required to advance the *hygoplast* properly.
- Q. **What happens if the *hygoplast* runs out?**  
A. *Hygolet* can be used as a regular toilet seat until a new roll of *hygoplast* is installed.
- Q. **What happens if the *hygoplast* is torn entirely?**  
A. Simply wave your hand over the top of the unit to feed the remainder of the *hygoplast* sleeve, then reload the roll onto a new take-up spool.
- Q. **Why is the *hygoplast* rotating around the seat ring more than once?**  
A. A missing pressure roller or an improperly loaded *hygoplast* roll will cause multiple rotations.
- Q. **Why is the *hygoplast* advancing slowly around the seat ring?**  
A. The *hygoplast* will advance slowly if the power pack needs to be changed, if the plastic is twisting around the seat ring, or if the plastic has been loaded onto a wet seat ring.
- Q. **Why is the *hygoplast* bunching up on the take-up side?**  
A. This is caused by a dull or improperly installed blade. If the blade is dull, switch it to side two; if it is already on side two, replace the blade entirely.
- Q. **How do I replace the motor module?**  
A. Remove the two screws that hold the motor module in the bottom housing, lift the motor module out of the bottom housing and replace it with a new one (see Installation and Maintenance brochure).